

HCPP, LLC
707 Brookhaven Drive
Orlando, FL 32803
(407) 797-9363

June 30, 2011

To Whom It May Concern:

Re: Pro Home and Business Restoration Services LLC

After a wind event in February 2011 blew the roof off a commercial building we own, we hired Mark Singleton with Pro Home and Business Restoration in mid March 2011, as a consultant for writing the estimate and negotiating with our carrier to resolve the claim.

Mark responded immediately. He surveyed the damage, wrote the Xactimate estimate and negotiated in our behalf with the carrier. He developed a solid give and take amiable relationship with the adjuster, which resulted in securing all the funds needed to rebuild the building: which had lost 3 walls and roof system, a commercial carport system and a roof for the adjacent building on the property.

Mark's experience and knowledge gave us a great deal of comfort throughout the process, and by March 31, 2011, we had an agreed estimate for the reconstruction of our replacement building.

As a result of Mark's success in the estimating process, we chose Pro Home and Business to rebuild our facility. After the engineering and permitting phase, construction promptly started May 9, 2011. The construction process was timely and efficiently completed by June 8, 2011.

Mark and Pro Home and Business were a pleasure to work with, and we would highly recommend them to anyone with residential or commercial construction needs.

Please feel free to call anytime for verification.

Sincerely,

Jo Ann Kilmer

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